****** Screening Tool and Transition of Care Contact Card**

***Healthy San Diego***

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| Health Plan | Screening Form Transfers and Hours of Availability | Transition Tool Referrals & Contact Card | Behavioral Health Liaison | Behavioral Health Dept.  | Health Plan Primary Liaison |
| Blue Shield CAPromise Health Plan | **24/7**: 855-321-2211 Forms: MediCalMentalHealth@blueshieldca.com  | David Bond(562) 580-6229David.Bond@blueshieldca.com  | 1-855-321-2211 | Kim Fritz(619) 528-4817Kimberly.fritz@blueshieldca.com  |
| Community Health Group | **24/7** BH line619-348-7014 | Salvador Tapia1-800-404-3332stapia@chgsd.com  | 1-800-404-3332 | Salvador Tapia(800) 404-3332stapia@chgsd.com  |
| Kaiser Permanente | **M-F: 8a to 5p** Psychiatry Call Center 877-496-0450Tools Fax: 858-451-5199 | Transition Tools Fax: 858-451-5199Questions: Michelé BulandMichele.k.buland@kp.orgCourtney Hottinger Courtney.L.Hottinger@kp.org  | Katie Ahearn-Edwards(858) 451-5177[Katherine.c.ahearn-edwards@kp.org](file:///C%3A%5CUsers%5Csmarque1%5CAppData%5CLocal%5CMicrosoft%5CWindows%5CINetCache%5CContent.Outlook%5C9QXQLYAD%5CKatherine.c.ahearn-edwards%40kp.org) | 1-833-579-4848 | Dinusha Desilvadinusha.x.desilva-carrasco@kp.org |
| Molina Healthcare | MHC\_BH\_Solutions@Molinahealthcare.com Cc: MHC\_BH\_Solutions@Molinahealthcare.com  | Elizabeth Whitteker(858) 974-1725Elizabeth.Whitteker@Molinahealthcare.com  | 1-888-665-4621 | Katy Olmos-Ly(562)542-2420Katy.olmos-ly@molinahealthcare.com  |
| County Behavioral Health Services | **24/7** Access & Crisis Line **Warm Transfer**: 1-888-724-7240, option 3 **Forms**: access\_crisis@optum.com  | **For YOUTH TRANSITIONS please email to** ChildTransitionofcare.hhsa@sdcounty.ca.gov For **ADULT TRANSITIONS** please follow the process below in blue | Tabatha Lang (619) 957-4708Tabatha.lang@sdcounty.ca.gov  | Access & Crisis Line: 1-888-724-7240 | Tabatha Lang (619) 957-4708Tabatha.lang@sdcounty.ca.gov  |
| To ensure individuals receive follow up services after the Screening and Transition Form process has been initiated, the spreadsheet with referral information will be forwarded for matching and reporting as the feedback loop. Please use Optum portal specific to each MCP.  |
| For ADULT REFERRALS to County Mental Health Plan please follow the workflow below:The County of San Diego has three Behavioral Health Centers (BHC) that provide services to clients within their service area. Service areas are divided by zip code. Identify which BHC provides services for client’s residence. If a client is experiencing homelessness, select BHC closest to client’s preferred location send to any Fax referral to respective clinic. For North County clients, please send referral to East County BHC. Screening Team is available for questions and support and will confirm receipt of referral by phone no later than 72 business hours of receipt. The three referral sites are located below: |

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| **North Central Behavioral Health Center (North Central Region)**1250 Morena Blvd 1st Floor,San Diego, CA 92110Phone Number: 619-692-8750Fax Number: 619-275-7343Zip Codes Served: 92037, 92110, 92038, 92111, 92093, 92116, 92106, 92117, 92107, 92119, 92108, 92120, 92109, 92121**Ask for Screening Team** | **East County Behavioral Health Center (East Region)**1000 Broadway, Suite 210,El Cajon, CA 92021Phone Number: 619-401-5500Fax Number: 619-401-5454Zip Codes Served: 91901, 91905, 91906, 91916, 91917, 91931, 91934, 91935, 91941, 91942, 91945, 91948, 91962, 91963, 91977, 91978, 91980, 92021, 92040, 92071**Ask for Screening Team** | **Southeastern Behavioral Health Center (Central Region)**5101 Market StreetSan Diego, CA 92114Phone Number: 858-351-6000Fax Number: 619-866-6245Zip Code Served: 92113, 92114**Ask for Screening Team** | **Kinesis North Clinic (North Region)**474 W. Vermont Ave. Ste 101Escondido, CA 92025Phone Number: 760 227-1530 - Fax Number: 760 888-8339 Zip codes served: 92003, 92129, 92096, 92065, 92028, 92536, 92128, 92086, 92059, 92004, 92259, 92127, 92082, 92036, 92592**Ask for Screening Team** |
| **When conducting a Warm Transfer, please indicate that a Screening Tool has been completed and sent to the designated Plan location and client needs referrals so they don’t do the Screening tool again during the call.** | Optum Public Sector (Access & Crisis Line) (888) 724-7240Michelle Galvan (619) 641-6818 | Consumer Center for Health Education & AdvocacyCarol Neidenberg (619) 471-2612 |

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